

# Getting Started

Software guides and more

- [Software Installation](#)
  - [EuroScope](#)
  - [Audio For VATSIM](#)
  - [vATIS](#)
- [Q&A](#)

# Software Installation


**Here you can find all the relevant information regarding the software needed for your ATC Training and day to day operations.**

You are kindly advised to have **all the following Software and their Sectors/Profiles** installed to your PC before your first mentoring session. If you are facing any difficulty with the installation it is better to just download the files and install them together with your mentor. It is not mandatory to download the LCCC Sector/vATIS profile as your initial training will be in Greece.

# EuroScope

## Introduction

Designed by Gergely Csernak and currently the most popular ATC client on the VATSIM network, EuroScope (ES) is customisable and designed to simulate real-life radar software, aiming particularly at European radar systems. It also features an innovative display, automatic controller coordination and a built-in simulation system.

Icon	Software	Description	Download Link	Installation
	<b>EuroScope</b>	<b>Main Radar Software</b>	<a href="#">Download</a>	<b>Standard .msi installation</b>


## Sectors

Sector / Profile	Description	Download Link	Installation
<b>EuroScope Sector File</b>	<b>HvACC Sector File - LGGG</b>	<a href="#">Download</a>	<b>Drag and Drop the Full-Package to your EuroScope Documents folder</b>
<b>EuroScope Sector File</b>	<b>HvACC Sector File - LCCC</b>	<a href="#">Download</a>	<b>Drag and Drop the Full-Package to your EuroScope Documents folder</b>

# Audio For VATSIM

## Introduction


Even though EuroScope is the client that connects you with the VATSIM Network as a controller you will also need a voice client in order to be able to listen and talk to others. This standalone client is called Audio For VATSIM (AFV).

Icon	Software	Description	Download Link	Installation
	Audio For VATSIM	Voice Client for EuroScope	<a href="#">Download</a>	Standard .msi installation

# vATIS

## Introduction

vATIS is a software used to generate ATIS information for specific airports (max 4). Controllers can choose which aerodrome configuration they are using (active runways etc.) and along with real-world weather, they can generate an ATIS.

Icon	Software	Description	Download Link	Installation
	<b>EuroScope</b>	<b>Main Radar Software</b>	<a href="#">Download</a>	<b>Standard .exe installation</b>

## Profiles

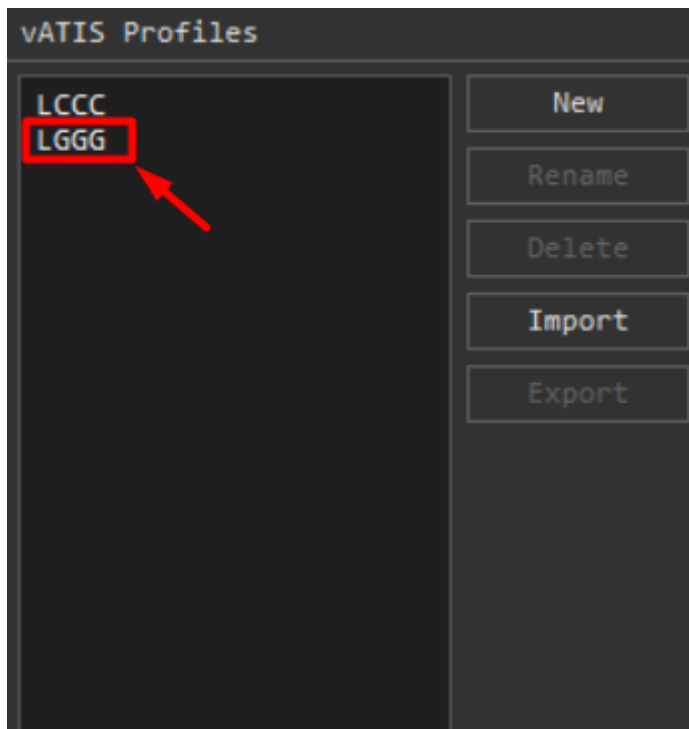
Profile	Description	Download Link	Installation
<b>vATIS Profile</b>	<b>Airports Settings for vATIS - LGGG</b>	<a href="#">Download</a>	<b>Open vATIS, click "Insert" and choose the downloaded file</b>
<b>vATIS Profile</b>	<b>Airports Settings for vATIS - LCCC</b>	<a href="#">Download</a>	<b>Open vATIS, click "Insert" and choose the downloaded file</b>

You can find the official vATIS Documentation here: <https://vatis.app/docs/>

## Setup

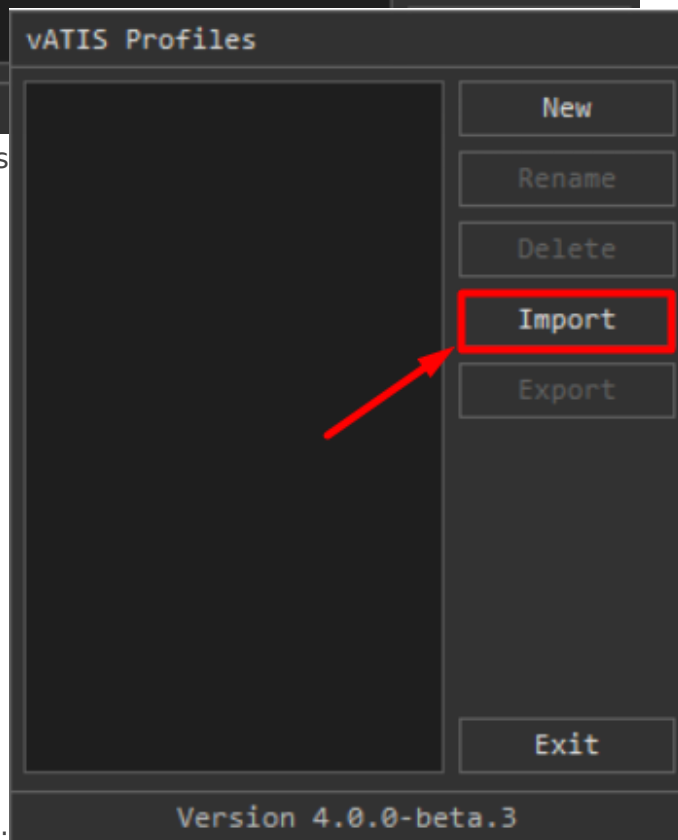
After you have downloaded AFV it is now time to set it up.

1. First you will need to download the vATIS Profiles for LGGG (and LCCC) found in the [Software](#) section.
2. Then open up vATIS and you should see this:



3. Press

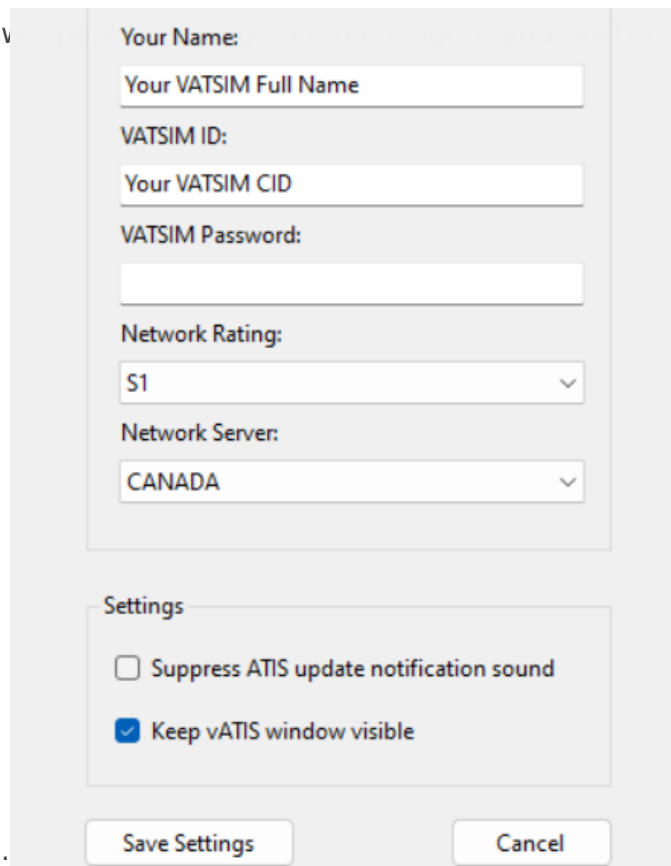
le. Then you should see



this:

4. Double click on one of the profiles that you have imported, eg LGGG.

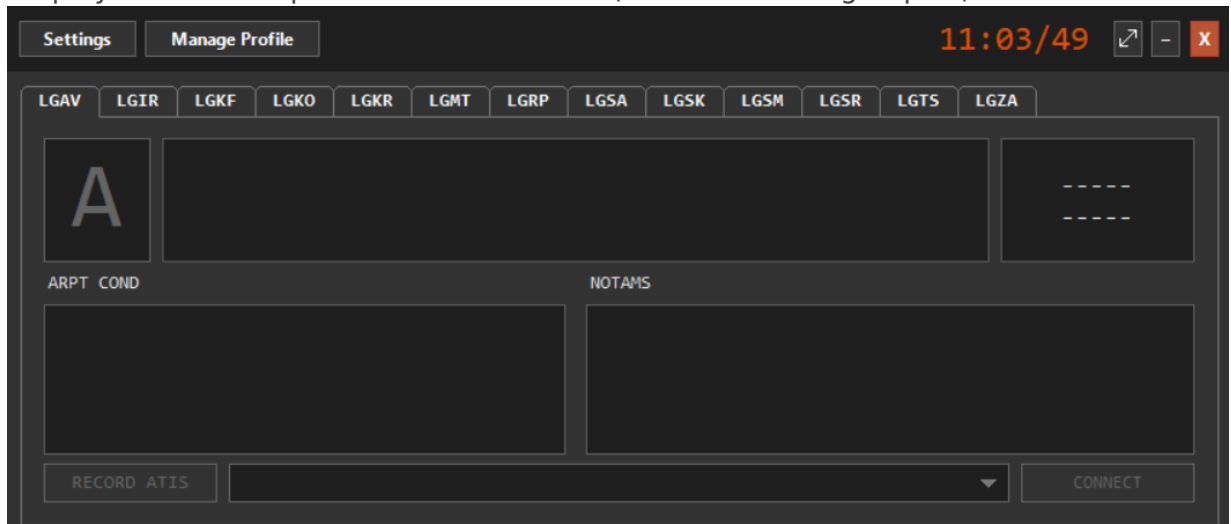
5. A window will appear. Configure vATIS like



The screenshot shows a configuration window for vATIS. It has a light gray background. At the top, there are four input fields: "Your Name:" with a text box containing "Your VATSIM Full Name", "VATSIM ID:" with a text box containing "Your VATSIM CID", "VATSIM Password:" with an empty text box, and "Network Rating:" with a dropdown menu showing "S1". Below these is "Network Server:" with a dropdown menu showing "CANADA". At the bottom of the main section are two buttons: "Save Settings" and "Cancel". Below the main section is a "Settings" box containing two checkboxes: "Suppress ATIS update notification sound" (unchecked) and "Keep vATIS window visible" (checked).

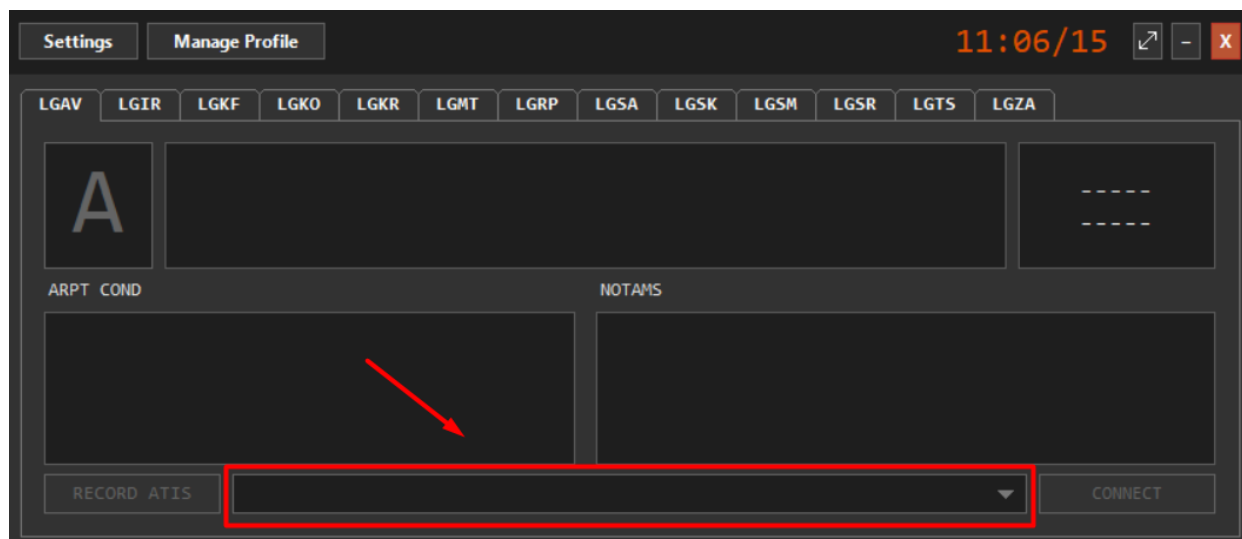
this below:

6. Press "Save Settings", then "Cancel" and you will be brought to the main vATIS Display. The first airport in the list is LGAV (HvACC's training airport)



The screenshot shows the main vATIS Display window. It has a dark gray background. At the top, there are two buttons: "Settings" and "Manage Profile". On the right, there is a timestamp "11:03/49" and window control buttons. Below the buttons is a menu bar with airport codes: LGAV, LGIR, LGKF, LGKO, LGKR, LGMT, LGRP, LGSA, LGSK, LGSM, LGSR, LGTS, and LGZA. The main area is divided into several sections. On the left, there is a large "A" in a box. To its right is a large empty box. On the far right, there is a box with four dashes. Below these is a section with "ARPT COND" and "NOTAMS" labels. Below "ARPT COND" is a large empty box. Below "NOTAMS" is a large empty box. At the bottom, there is a "RECORD ATIS" button, a dropdown menu, and a "CONNECT" button.

7. You can select the appropriate runway configuration by clicking the menu bar and selecting the correct rwy config, eg DEP 03R ARR 03L:



**You are good to go!**



# Q&A

## How to become an Air Traffic Controller in a Hellenic Airspace

- **I am interested in becoming Air Traffic Controller in Greece or/and Cyprus, what should I do?**
  - First of all make your self familiar with the [Training Policy](#). We also encourage you to join our Discord Server to meet the training team. Then, visit our [Training System](#), sign in with your VATSIM account and apply for a Training Course. So simple.
- **I signed up for ATC training some time ago but I haven't heard anything yet.**
  - You can find information regarding your training request and its status in our [Training System](#). If your status is "In queue" this means that a human being has been notified for your request and you will have to wait until the status changes to "Pre-Training" where we will give you access to start the self-study theory part on [Moodle](#). Don't forget to check your VATSIM registered email for any updates!
- **How long is the queue?**
  - Usually you must expect some waiting time depending on how many mentors are active and how many students are waiting in line. In some cases, this waiting time can be more than 6 months, so some patience will be needed.
- **I applied for training some weeks before someone I know but he/she has been assigned to a mentor before me. Why is this?**
  - The sequence in which mentors are assigned to students, are not strictly by date of request. Other factors like current rating, type of training (rating upgrade/new controller/refresh) are also taken into consideration, because not all mentors are doing all kinds of training. Hence you cannot always expect to be assigned a mentor before another student, who signed up later than yourself.
- **I haven't received a rating upgrade email after passing my checkout-mentoring, what is wrong?**
  - It can last up to 72 hours before the rating upgrade has been processed by the network servers. In case you haven't received your upgrade email within this period, please send an email to the training department at [training\[at\]hvacc.org](mailto:training[at]hvacc.org) including your VATSIM ID.
- **If I don't speak Greek can I apply for training?**
  - If you select «English only training» in your application, you accept that you will experience bigger delays due to low availability of English-Authorised mentors.